



Quality and Environmental Policy

It is the policy of **Stepside Agricultural Contractors** to maintain a Quality System designed to meet the requirements of ISO9001:2015 & ISO 14001:2015 in pursuit of its primary objectives, the purpose and the context of the organisation.

It is the policy of Stepside Agricultural Contractors to:

- strive to satisfy the requirements of all of our customers, stakeholders and interested parties whenever possible, meeting and exceeding their expectations;
- comply with all compliance obligations, codes of practice and all other requirements applicable to our activities including the nature, scale and environmental impacts of its activities, products and services;
- the reduction of hazards, prevention of injury, ill health, protection of the environment, including prevention of pollution, sustainable resource use, climate change mitigation and adaptation, the protection of biodiversity and ecosystems and any other specific commitments which are relevant to the context of the organisation;
- provide all the resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met;
- ensure that all employees are made aware of their individual obligations in respect of this Quality & Environmental policy;
- maintain a Management System that will achieve these objectives and seek continual improvement in the effectiveness and performance of the system based on "risk".

This Quality and Environmental policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and targets.

Customer service is an essential part of the Quality and Environmental process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and environment and its impact on the services we provide to customers.

To ensure that **SAC** maintains its awareness for continuous improvement, the Quality and Environmental System is regularly reviewed by the Senior Management Team to ensure it remains appropriate and suitable to the business. The Quality and Environmental System is subject to both internal and external annual audits.

Signed on behalf of the Senior Management Team: *C. E. James*

Date: 08/06/2022

